

## **Greetings from your Water and Sewer Utility:**

As our 2020 fiscal year draws to a close, I reflect on the many changes that we have seen at South Walton Utility. We bid farewell to our presiding President, Jack Lubker, who served our board with great integrity. Thank you, Jack, for your years of service to South Walton Utility.

In December, the board of directors nominated me as your new President. My name is Mike Richardson and I have served in the capacity of secretary and vice president of the board for the past 20+ years. It was an honor to be selected as your next president.

As we move forward to the challenges facing our area, I want to reassure you, our members, that your water and sewer system is in excellent hands in light of the pandemic affecting our country. I would like to give kudos to our staff who have gone above and beyond to maintain a safe and reliable system during this time of added stress. Staffing adjustments were made as well as added sanitizing procedures have been set in place to maintain a safe working environment.

With the extra efforts to maintain work sanitizing that is taking place all over our service area we remind you that all though these anti-bacterial wipes are labeled as flushable, we would like to remind you that they are not meant to be flushed. Please dispose of them in your nearest trash can to prevent sewer backups and added unnecessary maintenance.

Along with physical adjustments, the board made the decision to offer a financial adjustment to you, our members, to offer grace to those struggling with the economic burden during this crisis. Lock offs and late fees were suspended during this time to help in a small way to lessen the financial stresses to our members.

As we press on to the next fiscal year we look forward to the many new developments that are coming to our area. I am proud to tell you that SWU is prepared to meet these needs facing our service area and our county.

Stay well,  
Mike Richardson